

Exclusive
Telephone
Interpretation
Services
For Fast-Growing,
Fast-Moving
SMEs

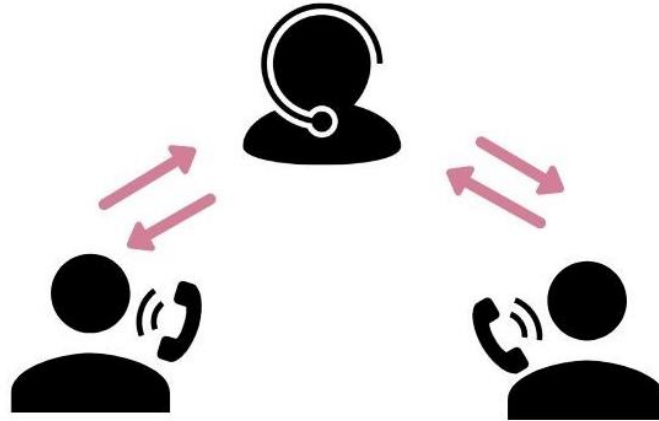
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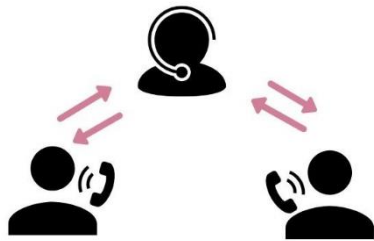
Why Today's SMEs Need Telephone Interpretation

Your Advantage

As an SME, your advantage is always your flexibility and versatility. Big businesses can never compete on these terms.

Your Challenge

SMEs with an international reach need to get on the phone to build relationships, trust and profits... in different languages.



Big businesses employ polyglots.

SMEs employ their business smarts and outsource.

Does This Sound Familiar?

- ✓ You **spend your precious time** preparing scripts before phone calls?
- ✓ You rehearse conversations over and over in the other language, **worrying** because you know you can't rehearse all possible outcomes.
- ✓ You **stress** about whether you've understood conversations and verbal agreements properly.
- ✓ You **beg favours** from colleagues to call on your behalf.
- ✓ You sometimes think of making calls using automatic interpretation apps, but you know that these are **confusing and unprofessional**.



If you answered yes to any of the questions above, then Acantho I&C has just the service for you: human, native phone interpreters, ready to assist you in fluent, easy-to-understand and productive conversations.

Frequently Asked Questions

Isn't Telephone Interpretation Expensive?

No. Just look at the prices.

	Flat rate per minute*	Monthly fee	One-off fee
For occasional use	€2.80		
For frequent users	€2.50	€12.00	
2-person headset			€16.00

*Prices exclude VAT and include the cost of the outgoing call. These fees are valid until the end of 2020. There may be slight variations thereafter.

Do I Have To Book A Time Slot?

No. You just register yourself as a customer and set up your account and... get on the phone!

Do I Have to Pay in Advance?

No. You will be billed per month.



How Exactly Does It Work?

Telephone interpretation is the perfect solution for **both phone calls and in-person meetings***.

*For in-person meetings you use our bespoke 2-person earpiece and microphone adaptor, which is easily plugged into your phone. This allows for seamless communication without the confusion of handsfree technology.

In either case you,

1. Ring the switchboard number.
2. Enter your client code.
3. Select whether you will be using the 2-person headset or not.
4. Choose the language combination.
5. Inform the interpreter of the telephone number of the person to be contacted.
6. Your call will be connected.



What Languages Do You Interpret?

We currently offer the following 51 languages with Spanish as the client interface.

Western Europe	Eastern Europe	Nordic countries	Asia	Middle East	Africa
German	Albanian	Danish	Chinese	Afghan	Bambara
Catalan	Armenian	Finnish	Cantonese	Arabic	Berber
French	Bosnian	Norwegian	Mandarin	Farsi	Mandinka
Galician	Bulgarian	Swedish	Korean	Syrian	Soninke
Greek	Czech		Japanese	Arabic	Fula
Basque	Slovak		Thai	Turkish	Wolof
English	Slovenian		Taiwanese	Urdu	
Italian	Estonian				
Dutch	Georgian				
Portuguese	Hungarian				
Spanish	Latvian				
	Lithuanian				
	Polish				
	Romanian				
	Russian				
	Serbo-Croatian				
	Ukrainian				



I'm In. How Do I Set This Up and Make A Test Call?

Just email us for more information: info@acantho.eu

Keep your lines of communication open.
Keep your competitive edge.

